

Utah Statewide Immunization Information System (USIIS) Monthly Report for June 2005

Annual Funding Requests: The annual letters requesting funding from USIIS' health plan partners have been mailed to health plan CEOs and to Oversight Committee liaisons. **Contact Nancy Paré at 801-538-6871 or npare@utah.gov.**

Numbers: USIIS now contains more than 1.5 million total patient records and more than 10 million total vaccination records. **Contact Sandra Schulthies at 801-538-6114 or sschulthies@utah.gov.**

AIMS: The new version of AIMS (Adult Immunization Management System) will include a few new enhancements from its previous version in addition to overall ease of usability. One of the enhancements that has just been completed is the electronic storage of site care management for Smallpox immunizations. It closely follows the recommendations for monitoring the inoculation and immunization site from the CDC. AIMS provides a means for providers to document and track side effects - from sore arms to myocardial complications to even death. We hope that this tool will correctly emulate the real world process of Smallpox immunizations and better prepare Utah if such an outbreak should occur. **Contact Eric Anderson at 801-538-6164 or elanderson@utah.gov.**

Enrollment/Training: There were three new provider offices and three day care center/preschools enrolled in June. They are: ABC Pediatrics, Tri-City Medical, Hidden Valley Family Medicine, Weber/Morgan Intervention Program, The Avenues Preschool and Anderson's Great Beginnings Daycare. There were also two re-enrollments and four trainings to currently enrolled providers. **Contact Janel Jorgenson at 801-538-9440 or janeljorgenson@utah.gov.**

WebKIDS User Tip: Do you have a patient that is giving you trouble in WebKIDS? Does an error message pop up every time you try to save? Have you forgotten your password? If you can answer "yes" to any of these questions or others you have hesitated to ask about WebKIDS, you should be calling the Remedy Help Desk. The numbers to call are: (801) 538-3440 and 1-800-678-3440. Press option #5 to talk to a live person. When you call Remedy for the first time, you will be asked several questions such as your name and telephone number. The reason for the questions is so they can create an account for you in Remedy. It will make future calls easier and supplies USIIS with contact information. When you give the details of the problem to Remedy, please mention that the question is for WebKIDS or USIIS. This will direct the call to the right place. Also make sure you give them all of the important information pertaining to your problem. If it is a patient problem, give the patient's first and last name, date of birth, patient ID and Provider ID.

If you find that calling Remedy is cumbersome, there is also an online option at <http://its.utah.gov>. Here you will press the link to report a problem. You will be given three choices: phone number, chat support and (my favorite) online submission. You will find that you, once again, have to set up another account, but it is a one-time thing. I recommend setting up your Remedy account over the phone first, and then set up the online account. After you have set up an online account, you can just log in on the two log-in screens and press the link to submit a new problem or request. The form must then be filled out, but there are only three fields, so no worry. The first field is “Urgency.” This should always be low or medium. Second is “Summary,” and here you should say something like, “This is a problem for WebKIDS about a patient.” Make sure you mention either WebKIDS or USIIS in this field. Third is “Details.” This is where you spell out your question including the patient’s name(s) and other information that pertains to your problem. Be complete. If your problem is NOT patient-related, please describe the problem and give all important information (such as lot number for an inventory issue, or your name and provider for a forgotten password). For clarifications on this tip, **contact J.C. Alexander at 801-538-6827 or jcalexander@utah.gov**.

Oversight Committee: The USIIS Oversight Committee met on June 17, 2005. Extensive attention was given to discussion around the impending statewide IT consolidation and its potential effects. **Contact Nancy Paré at 801-538-6871 or npare@utah.gov**.

Vaccine Names and Codes: Several new vaccines have been licensed for use recently, and some users have been confused about how to find them in WebKIDS. This confusion is caused because the licensed vaccines are known publicly by their brand name, but WebKIDS lists the generic descriptive name of the vaccine. For clarification, the following is a list of vaccine brand names and their corresponding vaccine codes added this year:

VACCINE BRAND	GENERIC NAME	VACCINE CODE
DECAVAC	Td (adult) Preservation Free	113
Menactra	Meningococcal A,C,Y,W-134	
	Diphtheria Conjugate	114
Boostrix	Tdap	115

These Vaccines have been added to WebKIDS for selection in the immunization entry screen, and work is currently under way to have them added to the WebKIDS forecasting functionality. At this point, it looks like ADACEL is the next vaccine that will be added. USIIS staff are aware of this and will add this vaccine before it becomes available for use. **Contact Chris Pratt at 801-538-9945 or cpratt@utah.gov**.

Help Line / 538-3440 / www.usiis.org